# YOUR MATCHDAY HOSPITALITY

LANCASHIRE PACKAGE PRE-MATCH (OFF-SITE)

This itinerary details everything you need to ensure that you have an enjoyable visit to our Matchday Hospitality at Lancashire Cricket Ground prior to watching the game at Old Trafford.

ADDRESS: Lancashire County Cricket Club, Talbot Road, Manchester, M16 0PX.

**DOORS OPEN:** Three hours before kick-off.

**HALF-TIME**: Please remain in the stadium, you have the option to purchase further refreshments from the kiosks.

**NOTE**: Your Hospitality Suite is open pre-match only and there is no access to the suite at half time or after the final whistle.

**SMART CASUAL DRESS CODE**: Strictly no away colours, offensive t-shirts or tracksuits, this does not apply to children under 12. The Club has the right to refuse admission to any person wearing attire deemed inappropriate.

## THREE HOURS BEFORE KICK-OFF:

Your Matchday Hospitality package begins three hours prior to kick-off. Upon arrival at the Lancashire Cricket Ground, you will be greeted by a member of the welcome team who will direct you to the suite in which your hospitality will be located. Your package includes a three-course meal, matchday entertainment and a complimentary bar available throughout serving beer, wine, prosecco, spirits, soft drinks and tea & coffee.

# THIRTY MINUTES BEFORE KICK-OFF:

You should vacate the Lancashire Cricket Ground and make the short walk across to the stadium, consult your e-ticket which pinpoints which entrance you should use to access your seats for the game.

### HALF-TIME:

Please remain in your stadium seats or purchase any additional refreshments from one of the kiosks within the concourse. Access to the Lancashire Cricket Ground is not available at half-time.

#### FULL-TIME:

As you have purchased Lancashire pre-match hospitality, your package will end after the final whistle has blown. We trust you enjoyed your day at the Theatre of Dreams.

### FAOS

Please see below a few frequently asked questions, to help answer any queries you may have.

#### **HOW WILL I RECEIVE MY TICKETS?**

You will receive your e-ticket, via the email address that you used to book your ticket, approximately one week before the game.

## DO I NEED TO BUY CAR PARKING?

Car parking is not included in this package, if you wish to purchase car parking you can do so by clicking here.

## IS THE FIXTURE DATE OR KICK-OFF TIME LIKELY TO CHANGE?

Any fixture date could change and sometimes at short notice. If the fixture date does change, your ticket will remain valid for that game, we therefore advise that you do not finalise any travel arrangements until the date and kick off time is confirmed (we will send an e mail to confirm this information).

For more information, please see our full FAQ page here.

#### WHO DO I TELL ABOUT SPECIAL DIETARY REQUIREMENTS?

Please email any dietary requirements to the Fulfilment Team on matchday.hospitality@manutd.co.uk at least five working days before the game.

For more information:

Email: matchday.hospitality@manutd.co.uk

## ONCE I HAVE ENTERED THE STADIUM CAN I GO BACK OUTSIDE?

For security reasons, once you have entered the stadium, should you wish to go back outside, you will not be permitted back into the stadium. We therefore advise that if you want to take photos outside, or visit the Megastore, you do so before you enter the stadium.

# WHAT IF OUR VISIT IS FOR A SPECIAL OCCASION?

Please make the Fulfilment Team aware by emailing matchday.hospitality@manutd.co.uk and they will arrange for a small gesture to celebrate the occasion

# **SECURITY. HEALTH & SAFETY PERMITTED ITEMS:**

For a full list of items you can and cannot bring with you into the stadium please click here.

#### **SMOKING:**

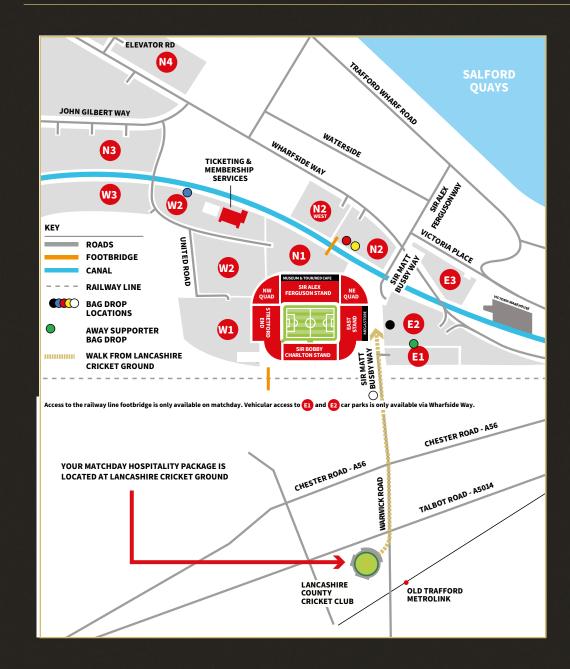
Old Trafford Stadium is a no-smoking area. Smoking, including electronic cigarettes, is prohibited in all areas. Stewards are briefed to be vigilant for anyone in breach of this rule and offending supporters will be asked to leave the stadium.

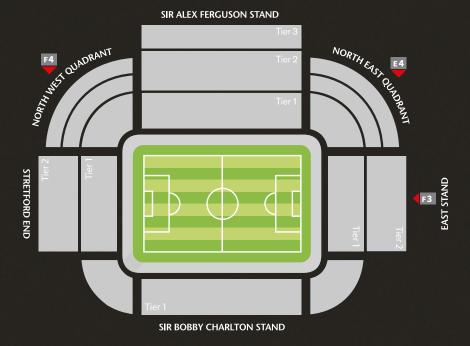
#### ACCESSIBILITY:

If you think that you, or a member of your party, may have difficulty accessing seating around the stadium please contact the Fulfilment Team on matchday.hospitality@manutd.co.uk



Email: matchday.hospitality@manutd.co.uk





E4 F3 F4 ENTRANCES

LANCASHIRE PACKAGE SEAT LOCATIONS VARY DEPENDING ON THE GAME, PLEASE CONTACT THE SALES TEAM FOR FURTHER DETAILS ON YOUR SEAT LOCATION.

